WebEx—Setup Your Computer

If you are running or joining a WebEx session on your computer, CITS recommends you follow these instructions to ensure your computer is compatible with WebEx and set up correctly.

Recommended Operating Systems

Windows  
Windows 7, 8, 8.1 or 10

Mac OS X  
10.7 or higher

Linux  
There are currently known issues using WebEx with Linux and it is not supported for Personal Rooms

Android  
Android 4.0.3 or higher

iOS  
iOS 8.0 or higher

Windows Phone  
Windows Phone 8, 8.1 or Windows 10

Blackberry  
Blackberry 10 OS

Recommended Browsers

Internet Explorer  
ver. 7 or higher

Microsoft Edge  
ver. 20.10240 or higher (no plugin available to download in Edge, however a temporary application can be used each time)

Google Chrome  
Latest version (due to recent updates, Chrome may not be compatible depending on the version installed)

Mozilla Firefox  
Latest version 32-bit only

Safari  
ver. 5 or higher

To use WebEx, you must have a microphone and webcam connected to your computer. If you do not have one, please purchase one through the CITS ICT Procurement portal: ictprocurement.curtin.edu.au

CITS recommends the following devices:

- Logitech C270 HD Pro Webcam
- Jabra BIZ 2300 Mono USB UC Headset (USB Wired)
- Logitech h800 Wireless Headset (USB Wireless and Bluetooth)
- Jabra Motion UC Headset (USB Wireless and Bluetooth)

For more information on these devices, their functionality and what software/devices they are compatible with, please see the ICT Procurement website.